

WorkCover Client Agreement - NSR Massage Therapy – Gawler



Client Name: Janet Mew (Ahrens)

Date of Birth: 5-10-1963

Phone Number: 0466061008

Claim Number: 270501016

Insurer: Employers Mutual Limited

Case Manager Name & Contact (if known): Rachel Groves

At NSR Massage Therapy, we are happy to provide treatment to clients with active WorkCover claims. However, it is important to clarify payment responsibility in the event that your insurer does **not** cover the cost of treatment.

By signing below, you acknowledge and agree to the following:

1. **Treatment Fees**

The standard fee for each **60 Minute Remedial Massage Treatment: \$120.**

This can include consultation, follow up conversation and remaining time for the massage treatment.

2. **Payment Responsibility**

- While we will submit invoices to your WorkCover insurer for payment, this does **not** guarantee that the treatment will be approved or reimbursed.
- If your insurer denies or declines payment for any session(s), **you** will be personally responsible for paying the \$120 fee per session not covered.

3. **Notification**

- If a claim is rejected or treatment is not approved, we will notify you promptly.
- Payment for any declined sessions will be due within **7 days** of notification.

4. **Cancellation Policy**

- Standard cancellation policies apply to WorkCover clients.
- Missed appointments or cancellations with less than 24 hours' notice may be billed \$50 directly to you if not covered by WorkCover.

**Client Declaration**

I, the undersigned, understand and agree to the terms outlined above and accept responsibility for payment of treatment fees if my WorkCover claim is not approved for any reason.

Client Signature: J M Mew

Date: 6-6-2025

Practitioner/Witness Name: Kylie Loffler

Signature: Kylie Loffler

Date: 6/6/2025