



# Infinite Healings of Light

## Terms & Conditions

### 1:1 In Person Healing Treatment Sessions

This policy shows and explains how I deal with cancellations, re-scheduling, late arrivals, and refunds. **Please read it carefully before making your purchase.**

Your appointment is very important to me, and it is reserved especially for YOU. I understand that there are many things that can come up in people's day-to-day lives. My goal is to provide the highest quality services in a timely manner and this policy enables me to better utilize available appointments for my clients.

#### 1. Refund Policy:

- No refunds will be issued for cancellations on the day of the scheduled treatment.
- Refunds are only available if the treatment is cancelled at least 48 hours before the scheduled appointment. Cancellations made within 48 hours please see "Refund Time Frame" below.

#### 2. Refund Time Frame:

- Min 48hr Notice – Full Refund
- 4hrs to 24hrs – 50% of the Healing treatment fee will be refunded.
- "NO Shows" and Less than 4 hours – 100% NO refund will be given. **Last-minute cancellations via email or by text** will be considered invalid, and the client will NOT receive a full refund.

#### 3. Rescheduling:

- Clients may reschedule their treatment with at least 48 hours' notice, I will do my very best to reschedule the service for another time that is convenient for you.

#### 4. Late Arrivals:

- Please arrive at least 10 minutes before your scheduled appointment. Late arrivals may result in a shorter treatment session.

#### 5. Health and Safety:

- Clients are required to inform the practitioner of any medical conditions, allergies, or injuries prior to the treatment session.
- All treatments are provided in good faith. However, results can vary depending on individual health and other factors, and no guarantees regarding outcomes can be made.

#### 6. Treatment Effectiveness:

- Results of healing treatments may take time to manifest. It is important to follow any aftercare instructions provided by the practitioner for optimal results.
- The practitioner reserves the right to alter or adjust the treatment plan if deemed necessary for the client's well-being.

#### 7. Client Responsibility:

By booking a session, clients agree to

- **Reiki Healing Disclaimer** Reiki healing is a holistic practice that involves the transfer of energy through the practitioner's hands to promote relaxation, stress reduction, and overall well-being. It is not intended to diagnose, treat, or cure any medical conditions or replace professional medical advice, treatment, or services.
- **Not a Substitute for Medical Care** Reiki practitioners are not licensed medical professionals. Our services are complementary to, and should not replace, any medical treatment or advice provided by a licensed physician or healthcare provider. If you are experiencing a medical condition, we strongly recommend you consult with a qualified healthcare professional.
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- **No Medical Claims** Reiki healing is not a form of medical treatment, and we make no medical claims regarding its effectiveness or ability to treat, cure, or prevent any specific health conditions. The results of Reiki healing may vary for each individual, and any perceived benefits or outcomes are personal and subjective.
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- **Client Responsibility** You are fully responsible for your health and well-being. You should not discontinue or alter any medical treatment based on Reiki sessions. If you have concerns about your health, please seek professional medical advice.
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- **Limitation of Liability** We do not accept any liability for any adverse effects, medical conditions, or emotional or psychological outcomes resulting from your participation in Reiki healing sessions. By agreeing to these terms, you release the practitioner(s) from any responsibility or liability regarding your health and well-being.
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- **Informed Consent** By booking or receiving Reiki services, you consent to the practice of Reiki healing and acknowledge that you have read and understood these terms. You confirm that you have been informed that Reiki is not a medical service and that you are seeking Reiki healing on your own accord.

## 8. Payment:

- Payment is required at the time of booking to confirm the appointment.
- If payment has been made and the treatment is cancelled within the 48-hour notice period, a full refund will be provided. Otherwise, no refund will be issued. **(please read Refund Time Frame above)**

## 9. No Show Policy:

- If the client fails to attend the scheduled appointment without prior notice, the full session fee will be retained.

By booking the 1:1 In Person Reiki Healing Treatment Session, you agree to these Terms and Conditions.

I look forward to supporting your healing journey!

With Love & Light

Katrina Snelling