



Michelle Hookham
Mental Health & Homeopathy

Client consent form for Wentworth Healthcare

You have been referred to us for services to support your mental health and wellbeing. Services provided under this program will require your GP/other referrer to provide some information to us to ensure that you are referred to the service that best suits your needs. Your consent is required for this to occur.

Mental health services funded through Wentworth Healthcare, provider of the Nepean Blue Mountains Primary Health Network) undergo regular review and evaluation by the Department of Health Aged Care which are aimed at informing ongoing service improvements. This is a requirement of all Primary Health Networks across Australia. To enable the Department of Health and Aged Care and state and territory health departments/agencies to conduct the regular review and evaluation of mental health services, we and Wentworth Healthcare provides data about services and clients to the Department of Health Aged Care.

Some of the data provided to the Department of Health Aged Care includes personal information such as date of birth and gender. The information provided does not include your name, address or Medicare number. Your personal information will only be provided by us or Wentworth Healthcare] to the Department of Health and Aged Care and state and territory health departments/agencies if you give your consent. If you do not give your consent your personal information will not be provided.

The Department of Health and Aged Care and state and territory health departments also uses data collected by us (and provided to Wentworth Healthcare) to facilitate data linkage and produce statistical and evaluation reports, which are based on summary statistics for our region. These statistical reports contain only combined information from many clients and will not identify any individual. Your consent is not required for the Department of Health and Aged Care and state and territory health departments to include your data in these summary statistics.

Protecting your privacy

We are committed to providing you with the highest level of service and confidentiality, and this includes protecting your privacy. We are bound by the Commonwealth Privacy Act 1988 and the Privacy Amendment (Private Sector) Act 2000, which outlines the principles concerning the protection of your personal information. For more information on how the Department of Health and Aged Care and state and territory health departments/agencies use your data please refer to the consumer FAQ provided by Michelle Hookham.

I consent to my personal information being provided by Wentworth Healthcare, provider of the Nepean Blue Mountains Primary Health Network, to the Department of Health and Aged Care, and state and territory health departments/agencies to be used for statistical and evaluation purposes designed to improve mental health services in Australia. I understand that this will include details about me such as date of birth and gender but will not include my name, address or Medicare number. I understand this includes the use of personal information to generate a unique key, which can be used to link my de-identified data to other de-identified data to facilitate research. I understand that my personal information will not be provided to the Department of Health and Aged Care or state and territory health departments/agencies if I do not give my consent.

I also understand that my consent is not required for the Department of Health and Aged Care and state and territory health departments/agencies to include data about my use of services, combined with information about other clients, in summary reports about the activities funded by Wentworth Healthcare, provider of the Nepean Blue Mountains Primary Care Network because these do not require personal information.

Name: MELISSA WALSH

(mother)

Signature: _____

Melissa Walsh

Date: 16 / 09 / 24

Credentialed mental health nurse; Registered homeopath
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